

Newsec Property Management in the Baltics

QUALITY AND ENVIRONMENTAL MANAGEMENT SYSTEM POLICY

VISION

Newsec's vision for the property management team is to create spaces where people would like to be.

MISSION

Creating long-term value by managing buildings and premises in such a way as to increase the value of real estate, net operating income and ensure tenant satisfaction.

MANAGEMENT OBLIGATIONS

Newsec's property management service strategy and processes are regularly reviewed for compliance with quality and environmental management policy commitments and core values:

Professionalism. By providing the highest quality services in the market, we strive to exceed the expectations of our customers and the capabilities of our competitors. We prefer sustainable long-term solutions.

Integrity. When performing each task, we adhere to the highest principles of business ethics and morality, strive to take maximum account of the interests of the client and ensure his full confidentiality, and cherish respect for ourselves and others.

Innovation. Curiosity and the ability to search, find and test new solutions, create new services and products, and dare to challenge established traditions.

OBJECTIVES

At Newsec we are committed to work towards all the United Nations Sustainability Goals, and they have provided a steering framework to our sustainability strategy.

Newsec's quality and sustainability goals are integrated into our overall business strategy and steer our everyday operations. Our goals indicate our idea of the future, the direction we want to move in and what we commit to achieve.

When providing property management services comply with quality and environmental requirements, look for long-term solutions and take into account the latest trends in sustainability.

Ensure that suppliers and partners pay attention to resource consumption, prevention of the use of hazardous substances and waste sorting.

How we create impact and value

Environmental sustainability

Set climate neutrality pathway together with clients
Accelerate the green energy transition

Shift towards net-zero emissions in internal operation

Social sustainability

Human development & growth
Societal resilience and long-term positive impact

Business ethic

Ensure supplier sustainability
Protect the confidentiality, integrity & availability of information assets

Comply with laws, regulations & business guideline

The quality and environmental management system is applied in the provision of all property management services

This policy is publicly available at: <https://newsec.lt/apie-imone/>

Head of Newsec Property Asset Management in the Baltics Rida Kalvaitienė